

PRIVACY POLICY

The Company takes steps to ensure it meets privacy principles and requirements with respect to personal information under applicable Canadian privacy legislation. The purpose of this statement is to inform our CUSTOMERS, their USERS and other individuals we deal with ("you" or "your") how we collect, use, disclose and protect your personal information. Personal information is information about an identifiable individual, as more particularly described under applicable privacy legislation. This statement applies to our collection, use and disclosure of personal information in Canada.

Personal Information We Collect

The Company, its employees, its agents and representatives collect personal information in a number of circumstances in the course of providing services to TAXI SERVICE PROVIDER/DRIVERS. Personal information we collect may include:

- a. Contact Information: Name, address, telephone number, email address, fax number, customer service number and other contact information;
- b. Financial Information: Credit card numbers, bank name, account details, billing address, transaction and activity history with the Company;
- c. Usage Information and History: The Company's web portal usernames and passwords, IP address, customer support ticket history, account numbers, visit history, payments made and collected, log info, etc.
- d. Such other information we may collect with consent or as permitted or required by law.

Use of Personal Information

The Company generally uses personal information for the following purposes:

- a. for billing purposes, including managing, administering, collecting or otherwise enforcing accounts;
- b. for general administrative purposes and to ensure compliance with legal, regulatory, insurance, security and processing requirements;
- c. for account management purposes, we may contact the CUSTOMER to ensure their satisfaction with our services; and
- d. Otherwise with consent or as permitted or required by law.

Disclosure of Personal Information

The Company discloses personal information only as necessary to meet legal, regulatory, insurance, audit, processing and security requirements, with your consent, or as permitted or required by law. In addition to the above, personal information may be disclosed to our affiliates for internal audit, management, billing or administrative purposes. In no event will the Company disclose any personal information about any CUSTOMER or their USERS to any third party without the CUSTOMERS express written consent. The Company has taken security measures to ensure TAXI SERVICE PROVIDER/DRIVER information is protected against loss, alteration or misuse. These measures include session encryption, secure hosting & access controls including User ID's and Passwords. CUSTOMERS/Their USERS personal information, NOT including financial information, may also be transferred to third party agents or others we engage to provide technical support on our behalf, some of which may be located outside of Canada. We take reasonable measures to ensure that your personal information that may be collected, used, disclosed or otherwise processed by these providers on our behalf is protected and not used or disclosed for purposes other than as directed by the Company, subject to legal requirements in foreign

jurisdictions applicable to those organizations, for example lawful requirements to disclose personal information to government authorities in those countries. Personal information may be used by the Company and disclosed to parties connected with the contemplated or actual financing, securitization, insuring, sale, assignment or other disposal of all or part of the Company or our business or assets, for the purposes of evaluating and/or performing the proposed transaction. These purposes may include:

- a. permitting those parties to determine whether to proceed or continue with the transaction
- b. fulfilling reporting, inspection or audit requirements or obligations to those parties
- c. Permitting the use and disclosure of your personal information by those parties (for example, assignees) for substantially the same purposes as described in this privacy statement.

Our Website

CUSTOMER/USERS identification and passwords issued by the Company or set up by CUSTOMER are the responsibility of the CUSTOMER/their USERS to keep safe and confidential. CUSTOMERS/USERS must ensure that only authorized personnel access their accounts. The Company collects information about visitors to its web sites such as: length of visit, the pages visited and the referrer. The Company may also choose to use "cookies" to help track sessions or for other administrative purposes. This information is for internal use only and helps the Company to improve its CUSTOMER service and marketing strategies. Like most standard web site servers we may use log files. This includes Internet protocol (IP) addresses, browser type, Internet (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks to analyze trends, administer the site, track user's movement in the aggregate, and gather broad demographic information for aggregate use. IP addresses and other log elements are not linked to personally identifiable information.

Consent

Consent to the collection, use and disclosure of personal information may be given in various ways. Consent can be express (for example, orally, electronically or on a form you may sign describing the intended uses and disclosures of personal information) or implied (for example, when you provide information necessary for a service you have requested). You may provide your consent in some circumstances where notice has been provided to you about our intentions with respect to your personal information and you have not withdrawn your consent for an identified purpose, such as by using an "opt out" option provided, if any. Consent may be given by your authorized representative (such as a legal guardian or a person having a power of attorney). Generally, by providing us with personal information, we will assume that you consent to our collection, use and disclosure of such information for the purposes identified or described in this privacy statement, if applicable, or otherwise at the time of collection. You may withdraw your consent to our collection, use and disclosure of personal information at any time, subject to contractual and legal restrictions and reasonable notice. Note that if you withdraw your consent to certain uses of your personal information, we may no longer be able to provide certain of our products or services. The Company collects uses and discloses your personal information with your consent, except as permitted or required by law. We may be required or permitted under statute or regulation to collect, use or disclose personal information without your

consent, for example to comply with a court order, to comply with local or federal regulations or a legally permitted inquiry by a government agency, or to collect a debt owed to us.

Security

We protect your personal information using physical, electronic or procedural security measures appropriate to the sensitivity of the information in our custody or control, which may include safeguards to protect against loss or theft, as well as unauthorized access, disclosure, copying, use or modification. Authorized employees and agents of the Company who require access to your personal information in order to fulfill their job requirements will have access to your personal information.

Access, Correction and Contacting Us

The Company may establish and maintain a file of your personal information for the purposes described above, which will be accessible at its offices at 255 Duncan Mill Road, Suite 601, Toronto ON M3B 3H9 Canada. If you wish to request access or correction of your personal information in our custody or control, you may write to the above address, attention Customer Service. Your right to access or correct your personal information is subject to applicable legal restrictions. If you wish to make inquiries or complaints or have other concerns about our personal information practices, you may write to us as described above.

Privacy Statement Changes

This privacy statement may be revised from time to time. If we intend to use or disclose personal information for purposes materially different than those described in this statement, we will make reasonable efforts to notify affected individuals in advance, if necessary. If you are concerned about how your personal information is used, you should contact us as described above or check back at our website periodically to obtain a current copy of this statement. This privacy statement is effective as of August 1st, 2017.

Service Announcements

On very rare occasions it is necessary to send out a strictly service related announcement. For instance, if our service is temporarily suspended for maintenance we might send users an e-mail. Generally, users may not opt-out of these communications, though they can deactivate their account. However, service related communications are not promotional in nature.

Customer Service

We communicate with our CUSTOMERS on a regular basis to provide requested services and in regards to issues relating to their account we reply via e-mail or phone subject to service terms and packages chosen as detailed on our website or presented to you during signing and in accordance with the user's wishes and the Company's communication practices.

Legal Disclaimer

Though the Company makes every effort to preserve user privacy, we may need to disclose personal information when required by law wherein we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, a court order or legal process served on the Company or www.logisticsservices.com web site.

Web Links

The Company's web site may contain links to other sites. Please be aware that the Company is not responsible for the privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of each and every web site that collects personally identifiable information. This privacy statement applies solely to information collected by www.logisticsservices.com web site and the Company and through its contact with CUSTOMERS and users.

Surveys and Feedback Requests

From time-to-time the Company may request information from CUSTOMERS and Users via surveys and feedback requests. Participation in these surveys is completely voluntary and the User therefore has a choice whether or not to disclose this information. The requested information typically includes contact information only. Contact information will be used only to facilitate communication between the Company and survey participants. Anonymous survey information will be used for purposes of monitoring or improving the use and satisfaction of the Company's services. Users' personally identifiable information is not shared with third parties unless we give prior notice and choice. Though we may use an intermediary to conduct these surveys or contests, they may not use Users' personally identifiable information for any secondary purposes.

Referrals

If a CUSTOMER or user elects to use our referral service for informing a friend about our site, the company asks them for the friend's name and e-mail address. The company will send the friend a one-time e-mail inviting them to visit the site.

Agents

The Company uses credit card processing companies to bill CUSTOMERS for services. Credit card transactions are processed by our Credit Card processors who have the confidentiality of transactions covered by their privacy policy. They perform secure encrypted credit card transactions for thousands of companies and have stringent security measures in place. They do not retain share, store or use personally identifiable information for any purposes other than processing credit card transactions.

Notification of Changes

If the Company decides to change its privacy policy, it will post those changes to this privacy statement, the news page, and other places it deem appropriate so our Users and CUSTOMERS are always aware of what information is collected, how it is used it, and under what circumstances, if any, the Company discloses it. If, however, the Company is going to use Users' personally identifiable information in a manner different from that stated at the time of collection we will notify Users by posting a notice on our web site for 30 days.

Contact Information

Questions or suggestions regarding this privacy policy? Please contact us at: Little Services Gateway Inc., 255 Duncan Mill Road, Suite 601, Toronto ON M3B 3H9 Canada.